



Cyber and Technology

Delivering shared success

As a mutual company, we focus not on shareholders and stock markets, but on our policyholders and partners. We take time to get to know your business and what you need from your insurance solution.

Our underwriting involves a thorough analysis of your risks, backed by a deep understanding of your industry, while our integrated underwriting, claims and risk management offers you a creative risk-transfer solution.

Solutions for your most complex risks

Due to an increase in reliance on IT networks and services, outsourced business processes and just-in-time supply chain models, the risks facing your business may have changed significantly in recent years.

Our Cyber and Technology team helps protect the intangible assets of your business and provides coverage for a range of exposures including cyber, technology and media errors and omissions, and intellectual property.

Formed in 2010, our team underwrites an international book and uses their knowledge of market trends to deliver sophisticated solutions. We are experts in our field and develop innovative products for our customers.

Our commitment to continuous improvement sees our team share thought leadership articles on topics pertaining to the industry and work with trusted vendors for information gathering and to set resiliency roadmaps and introductory services for clients.

Class of business	Line size
Cyber	Up to USD 10m or local equivalent
Cyber Property Damage	
Technology	
Intellectual Property	
Non-Damage Business Interruption	
Reputation	



Territories

Worldwide with some exceptions
(subject to regulatory permissions).

With you for the long term

Being a mutual means we're consistent and here for the long term. Our experienced teams are resourceful, responsive and empowered to make decisions quickly. You'll benefit from our technical underwriting capabilities, the strength of our relationships with our broker partners, and our unique approach to claims service.

Because what's good for you, is good for us.

Continuity in a changing world

Some clients have been with us for over 20 years. Why do they stay so long? Because we have a culture of flexibility and transparency. Quite simply: we do the right thing.

Your business doesn't stand still and neither do we. We are constantly evolving our products and services, investing in people and resources, and building our global distribution network – bringing you continuity and reassurance in a changing world.

Claims confidence

Our Strategic Assets claims team has years of experience, both in and out of industry. Globally, we've handled claims from various angles including risk management, broking, private practice and in-house insurance management.

As a key lead market, our team's strong technical expertise enables us to keep control of the claim, using appropriate specialist support where necessary.

Working in partnership with our underwriters and brokers, we bring a breadth of experience together with an understanding of our clients' business to settle valid claims quickly and as effectively as possible.

Claims+

In addition to our claims charter and promise, where appropriate, we offer extra value-add services at pre-placement, post-placement, and post-loss stages. Designed to help ensure your claims experience – even without a claim – is as good as we can make it.

A sustainable future

Our purpose is to help people embrace today and confidently pursue tomorrow. To fulfil this purpose, we are committed to sustainability and careful consideration of environmental, social and governance (ESG) issues.

Insurance can be a force for good and we have a role in supporting the transition towards a low-carbon future. We are supporting Climate Transition Pathways, currently working to provide a number of benefits to companies with accredited transition plans, in addition to continued access to insurance capacity. For instance, we are exploring how to meet the challenge of the transition with longer-term and more expansive solutions.

Unlocking opportunities

We're dedicated to developing products and solutions for our clients, whether it's a variety of specialist coverages, a customised wording, or guidance on emerging exposures.

Contact Us

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