

PROPERTY // COMMERCIAL PROPERTY // PRODUCT PROFILE // AUSTRALIA

## 24 hour assessment with our Commercial Property Fast Track claims service

### Which claims can be fast tracked?

Any Commercial Property claims that are estimated to be less than or equal to AU\$25,000 are eligible.

### How fast is Fast Track?

We aim to settle Fast Track claims in less than a week. Some claims can be settled in 24 to 48 hours; however, others may take longer depending on the information we need.

### How to fast track a claim

To make a Fast Track claim, ALL of the following are required:

- ▶ Liberty claim form, completed
- ▶ Copy of original purchase invoice for damaged/lost item
- ▶ Photos/proof of damage
- ▶ Repair/replacement quote or invoices (a second quote may be requested in certain cases)
- ▶ Bank details

### Anything else?

Settlement may be delayed if the above documents are not supplied at the time of the initial claim notification, or if we need more information to assess the claim.

Please do not make or accept any settlement offers without first contacting Liberty.

## Global reach. Financial strength. Local authority.

Distinct, complex and constantly evolving – every business is as unique as their insurance needs. To confidently progress in the face of risk and uncertainty requires a level of security you can only achieve through working with specialists.

Liberty Specialty Markets offers a breadth of world-class insurance and reinsurance services to brokers and insured clients. We bring value and solutions to more than 20,000 of Asia Pacific's most significant business and government organisations – helping protect what they earn, build and own.

We're part of the global Liberty Mutual Group, a Fortune 100 company that's been in business since 1912 with a Standard and Poor's 'A' (strong) rating.

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