




Liberty is here for you.
**Today. Tomorrow.
Together.**

For more information, please visit:
libertyinternational.com/au

 [Find an Accident & Health team member in Australia](#)

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Protecting people
and their companies
at home and abroad

Accident & Health insurance

How to make a claim

Liberty claims are managed by our third party administrators, Proclaim Management Solutions (Proclaim). If you need to make a Liberty claim, you can download and complete the relevant claim form using the links below:

 [Corporate Travel](#)

 [Group Personal Accident & Sickness](#)

 [Expatriate/Inpatriate](#)

Claim submission steps

 **Corporate Travel**

01


Complete all relevant sections of the claim form and sign the "Medical Authority and Declaration" section

02

Each section of the claim form explains the information required to be submitted

03

Ensure you provide evidence of, or declare, any other compensation being received from service providers as part of this claim

 **Group Personal Accident & Sickness**

01

Complete all relevant sections of the claim form and sign the "Medical Authority and Declaration" section

02

Your employer completes the section requesting details of your employment and will attach any supporting payroll information

03

Your doctor completes and provides the "Medical Practitioners Statement" section of the claim form

04

Lodge your claim and remember to include all supporting documentation, such as medical reports, test results, imaging reports, and medical certificates.

05

If there's a related Workers Compensation claim or another insurer involved, ensure you provide their details and we will contact them for more information

 **Expatriate/Inpatriate**

01

Complete all sections of the claim form, and sign the "Medical Authority and Declaration" section

02

Attach invoices and receipts for medical treatment being claimed, along with any supporting medical reports



The completed claim form and all supporting information can be lodged with Proclaim via email, post or eFax:



ahclaims.au@libertymutual.com



Liberty

c/- Proclaim Management Solutions, Locked Bag 32012,
Collins St East, VIC 8003



To make an enquiry or request a claim form
please call 1300 552 446 or +61 3 9660 5200



eFax 1300 858 329 or +61 2 8551 8681

When Proclaim receive your completed claim form, you'll receive a confirmation email containing your claim number and their contact details.

We're part of the
global Liberty
Mutual Group,
a Fortune 100
company that's been
in business since
1912 with a Standard
and Poor's 'A' rating

Global reach. Financial strength. Local authority.

Distinct, complex and constantly evolving – every business is as unique as their insurance needs. To confidently progress in the face of risk and uncertainty requires a level of security you can only achieve through working with specialists.

Liberty offers a breadth of world-class insurance and reinsurance services to brokers and insured clients. We bring value and solutions to business and government organisations across Australia – helping protect what they earn, build and own.