

MARINE GENERAL CARGO

Important Notice

Please read this claim form prior to answering the questions.

All questions must be answered as fully as possible. Please use additional sheets if necessary and copies of relevant documentation should be attached.

If you have any questions in relation to completion of the claim form, please contact your insurance advisor or broker.

Please send the completed claim form, as soon as possible, to your insurance advisor or broker.

Submission of any claim to Liberty Specialty Markets (Liberty) should not be withheld awaiting the carrier's response to a letter of demand.

Liberty reserve our right to obtain further documents in relation to this claim, if necessary.

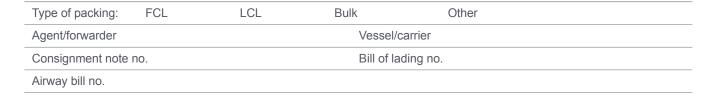
Please do not accept any offer of settlement or bank monies without first contacting Liberty.

The company does not admit liability by the issue of this form. It is issued to enable the insured to lodge a claim.

You are reminded that under no circumstances should you admit any liability or make any offer of settlement.

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DETAILS OF INSURED Name of insured Street City State Postcode Policy no. Email Fax Telephone **CLAIM DETAILS** Date of loss Cause of loss/damage Description of cargo Where did the loss occur? Location of damaged goods Contact name and number Have you reported the loss to police? Yes No If yes, give date of notification and police report number Have you given a clean receipt? Yes No Have you made a claim on the carrier? Yes No If yes, give date of claim. Note that notice to carriers within three (3) days of delivery is required to protect recovery rights.





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Consignee/consignor name and address

Voyage from	Voyage to
Date of departure	Date of arrival

3. STATEMENT OF CLAIM

Description of lost/damaged property	Year purchased or acquired	Can the item be repaired? Yes No	Present cost of repair or replacement US\$	Invoice value US\$
			\$	\$
			\$	\$
			\$	\$
			\$	\$
			\$	\$
			\$	\$
			\$	\$
			\$	\$
			\$	\$
Total amount claimed			\$	\$
Estimate salvage value			\$	\$



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4. DOCUMENTS

For faster processing of your claim please ensure that you have attached:

- 1. a) Certificate of insurance, or
 - b) Copy of monthly declaration
- 2. a) Originals or non-negotiable copy of the front and reverse side of the bill of lading:
 - b) True copy of the master airway bill
 - c) True copy of the house airway bill, and/or
 - d) True copy of both sides of the consignment note
- 3. a) Original invoice/s and packing list/s, and/or
 - b) Original packing inventory for household goods and personal effects shipments
 - c) Repair/replacement quote
 - d) Freight invoice
 - e) Custom's entry form
- 4. a) True copy of wharf receipt:
 - b) True copy of delivery docket, and/or
 - c) True copy of weight note at port of discharge/final destination
- 5. Copy of Notice of Claim to the following parties where applicable:
 - a) Vessel owners/operators
 - b) Air carriers
 - c) Forwarders, and/or
 - d) Any other parties that insurers have identified to be potentially liable for the loss
- 6. Original survey report with colour photos, if any.

Submission of your claim to Liberty should not be withheld awaiting the carriers reply to the letter of demand. Please forward the original carriers reply to claimsasiapacific@libertyglobalgroup.com when received. Liberty reserve our right to obtain further documents in relation to this claim, if necessary.

5. SIGNATURE

I, (print name in full)

(position)

of the Insured and on behalf of the Insured acknowledge the above answers to be true and correct **and** acknowledge that the insurer may take its decision on indemnity having regard to these answers.

Signature	Date
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Privacy Notice

Liberty Specialty Markets Singapore Pte Limited (UEN 201538069C) (Liberty) is an insurer authorised by the Monetary Authority of Singapore to conduct insurance business in Singapore. It is a member of the United States-based Liberty Mutual Group. Liberty's contact details are:

Address: One Raffles Quay, #40-01 North Tower, Singapore 048583

Phone: +65 6622 9160

Liberty is bound by the Personal Data Protection Act 2012 when it collects and handles your personal data.

Liberty collects personal data, including from insurance brokers, in order to provide its services and products, manage claims and for purposes ancillary to its business. Liberty passes it to third parties involved in this process such as Liberty's related companies, reinsurers, agents, loss adjusters and other service providers. We may store your information with third party cloud or other types of networked or electronic storage providers. Third parties may be located locally or overseas in the United States, Canada, United Kingdom, Hong Kong, Australia and Malaysia. Your information may be transferred to countries without comparable data protection laws if it is reasonably necessary to provide you with the products or services you seek from Liberty. If you do not provide the personal data Liberty or other relevant third parties require to offer you specific products or services, Liberty may not be able to provide the appropriate type or level of service

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