

Claims+

At Liberty Specialty Markets, we view claims differently. We are driven by what the client wants to see, and believe that our claims service adds value throughout a relationship, not only at the point of claim. That's why we apply Claims+.

Tailored value-add services at pre-placement, post-placement, and post-loss stages:

 <ul style="list-style-type: none"> ▶ Wording review ▶ Claims scenario workshops ▶ Client visits 	 <ul style="list-style-type: none"> ▶ Key facts documents ▶ Large loss response ▶ Global newsletters 	 <ul style="list-style-type: none"> ▶ Claims protocols ▶ Tailored client onboarding ▶ Direct contact with claims
 <ul style="list-style-type: none"> ▶ Broker training ▶ Data analytics to help drive performance 	 <ul style="list-style-type: none"> ▶ Preferred suppliers ▶ Under deductible claim assistance 	 <ul style="list-style-type: none"> ▶ Fast track claim handling ▶ Global knowledge with local expertise ▶ Empowered local staff with significant claims authority

Claims+ is tailored to you so that every interaction with our team – whether or not you experience a claim – is a positive experience.

 [View our office locations](#)

 [Meet our Claims team members](#)



Connect and join the Liberty conversation

Liberty is not authorised to provide financial product advice. The information in this document does not take into account your objectives, financial situation or needs. Always consider the applicable policy wording and other relevant documents before deciding to acquire a financial product. © Liberty 2020. Please contact Liberty for a licence to use and distribute this document. This information is current as at May 2020. Liberty means Liberty Specialty Markets, a trading name of Liberty Mutual Insurance Company, Australia Branch (ABN 61 086 083 605) incorporated in Massachusetts, USA (the liability of members is limited); Liberty Specialty Markets Hong Kong Limited (No. 2400200); Liberty Specialty Markets Singapore Pte Limited (UEN 201538069C); and Liberty Specialty Markets Singapore Pte Limited, Labuan Branch (Company No. LF12903), a licensed insurer under the Labuan Financial Services and Securities Act 2010 (Licence No. IS2016162).